

# POWER OF AI ✨ Series

## Proven Ways to Use AI & Automation

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 coupa

Chris Siwek ✨ Nicole Dietz, CPA ✨ Jeff Stangle, CSPO



# Featured Presenters



**Nicole Dietz**  
Global Controller



**Chris Siwek**  
VP, Procurement



**Jeff Stangle**  
Product Marketing Director



# About Presenter's Organization



Coupa couples the industry's leading direct and indirect spend source-to-pay platform with real-time Coupa community-generated AI derived from the world's largest supply and demand data reservoir comprising \$6T of transactional spend analytics built over 15 years through 10M+ suppliers and buyers.

# Agenda

1. Introductions
2. Where to get started
3. Aligning teams
4. Collaboratively applying AI
5. Expanded visibility and collaboration
6. What's next?
7. Q&A

# Ice Breaker

What is your organization's current level of AI adoption in P2P processes?

- a) Not using AI at all
- b) Piloting AI in select areas
- c) Moderate AI implementation
- d) It's likely embedded in products we use

# Poll Response Placeholder





# About



- AI-development company
- No. 27 in Cloud 100 Benchmark Report
- Relied upon by top companies for cybersecurity
- Common goal of building and innovating

In the DNA of the company is **to use AI**

## BEST AI TOOLS FOR EACH OCCUPATION

Finance	
<b>Anaplan</b> Anaplan enhances financial planning, analysis, and decision-making for businesses.	<b>Rafa AI</b> Rafa.ai enhances finance jobs by providing data-driven investment insights and analysis.
<b>Alphasense</b> AlphaSense uses AI to provide market intelligence and financial research for finance professionals.	<b>Textio</b> Textio improves HR by enhancing feedback quality and promoting inclusivity.
<b>Hirevue</b> HireVue streamlines hiring with AI-powered video interviews and automated assessments.	<b>Pymetrics</b> Pymetrics enhances HR by using gamified assessments and AI-driven insights.
<b>Eightfold AI</b> Eightfold AI uses deep learning to help companies find, recruit, and retain top talent.	

Sales	
<b>Chorus.ai</b> Chorus analyses customer interactions to enhance sales performance and visibility.	<b>Limeline</b> Automates outreach, personalises communication, and enhances sales performance.
<b>Bland AI</b> Bland.ai automates calls, enhances engagement, and improves sales efficiency.	<b>Gong.io</b> Gong.io uses AI to analyse sales conversations, providing insights to improve performance and close deals.

Content Writing	
<b>Grammarly</b> Grammarly improves writing quality, clarity, and consistency for content creators.	<b>Copy.ai</b> Copy.ai automates content creation, enhancing efficiency and writing quality.
<b>Quillbot</b> QuillBot's paraphrasing, summarising, and grammar tools improve writing for content creators.	<b>Jasper</b> Jasper uses AI to generate high-quality content for various formats and industries.

Software Engineering	
<b>Tabnine</b> Tabnine accelerates coding with AI-powered suggestions, completions, and explanations.	<b>Snyk</b> Snyk enhances software engineering by automating security vulnerability detection and fixes.
<b>Github copilot</b> Github Copilot enhances coding productivity with AI-powered suggestions and assistance.	<b>Kite</b> Kite provides AI-powered code completions to help developers code faster and with fewer errors.

Graphic Design	
<b>Fotor</b> Fotor enhances graphic design with AI-powered editing, retouching, and batch processing.	<b>Canva</b> Canva simplifies graphic design with templates, collaboration tools, and intuitive editing.
<b>Midjourney</b> Midjourney generates AI-powered images, inspiring and assisting graphic designers' creativity.	<b>Adobe Sensei</b> Adobe Sensei uses AI to enhance creative workflows across Adobe's suite of design tools.

Video Editing	
<b>HeyGen</b> HeyGen creates AI-powered videos with avatars, voices, and customizable templates.	<b>InVideo</b> InVideo generates videos using AI scripts, stock media, and voiceovers.
<b>PixVerse</b> PixVerse enhances video editing with AI-generated scenes, transitions, and effects.	<b>Runway</b> Runway offers AI-powered video editing tools for content creation and visual effects.

Data Analyst	
<b>Julius</b> Julius AI assists data analysts by providing tools for visualisation, predictive modelling, and automated analysis.	<b>DataMotto</b> DataMotto empowers data analysts with specialised AI tools for data cleaning, organisation, and analysis.
<b>DataRobot</b> DataRobot enhances data analysts' efficiency by providing a unified platform for predictive and generative AI.	<b>Tableau</b> Tableau offers AI-powered data visualisation and analytics tools for data analysts.

Cyber Security	
<b>Darktrace</b> Darktrace aids data analysts by providing AI-driven insights for proactive cybersecurity and threat detection.	<b>Splunk</b> Splunk empowers data analysts by providing AI-driven insights for threat detection, observability, and operational efficiency.
<b>CrowdStrike</b> CrowdStrike uses AI and machine learning to provide advanced endpoint protection and threat intelligence.	

# Where to get started

Challenges to solve using AI & automation



# Challenges for finance teams



## Lack of Visibility

### Insight into P2P process

- Full view of the P2P
- Across teams
- With analytics
- Where can we gain insight?



## Disparate systems

### Break down silos

- Between teams
- Integration of technologies (Such as Netsuite)
- Housing within the same tool



## Scalability

### Users & company growth

- Manual processes
- Adoption from users (non procurement or finance)
- Manual fixes by biz apps teams
- Parallel technology to high growth company

# Aligning teams



Which teams to involve and why

# Finance leaders are AI hungry, but hesitant...

- Of 500 CFOs and Finance leaders surveyed:
  - 39% say their biggest obstacle will be keeping up with AI
  - 45% plan to invest in AI to drive growth
  - 89% have concerns about their company's ability to implement its AI strategy
  - 100% currently using AI to cut costs and increase productivity
  - 100% believe generative AI can provide value to their organization



[The Strategic CFO: Rebuilding Confidence & Unlocking the Potential of AI \(coupa.com\)](https://coupa.com)



# Aligning team goals on digitization and the use of AI



## Procurement

Consolidate procurement data, enhancing visibility and automating routine tasks to improve decision-making and supplier management.



## Supply Chain

Integrate data across the supply chain, providing real-time visibility and predictive analytics for better demand forecasting and inventory optimization.



## Finance

Automate data collection and analysis, streamlining financial processes and enhancing accuracy for budgeting and forecasting.



## IT

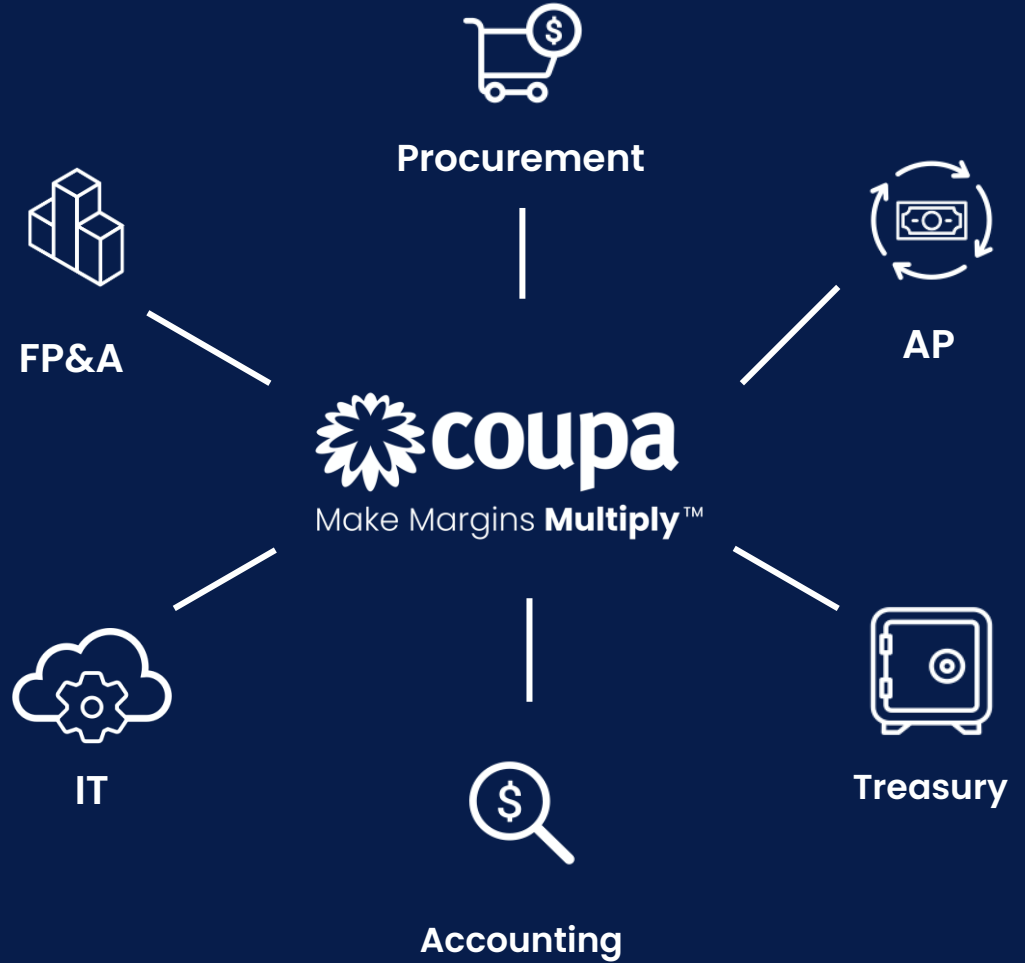
Flexible integration options and cloud-based solutions, enabling efficient implementation while ensuring scalability and security.



“Not a procurement tool.

Not a finance tool.

*It’s an enterprise tool.”*



# AI transforms spend management from a reactive, manual process to a proactive strategic function

## REACTIVE OPERATING MODEL



## PROACTIVE OPERATING MODEL

### Functional

Consumed with day-to-day workflows and, routine tasks

### Reactive

Decisions are based on historical data rather than real-time insights

### Inflexible

Cannot adapt to market changes, regulations, or organizational growth

### Fragmented

Using disparate systems for different S2P tasks

### Strategic

AI Automates routine tasks to reduce cost and free up teams

### Proactive

AI creates real-time insights and recommendations

### Scalable

Adaptable to the growing needs of the organization efficiently with AI

### Unified

A unified solution that integrates AI seamlessly into S2P processes



# Poll

Which teams are you aligned with on spend management technology?

- Finance
- Procurement & sourcing
- Treasury
- FP&A
- IT
- All of the above

# Poll Response Placeholder



# Proven ways to use AI & Automation

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Examples of real-life use cases at Synk



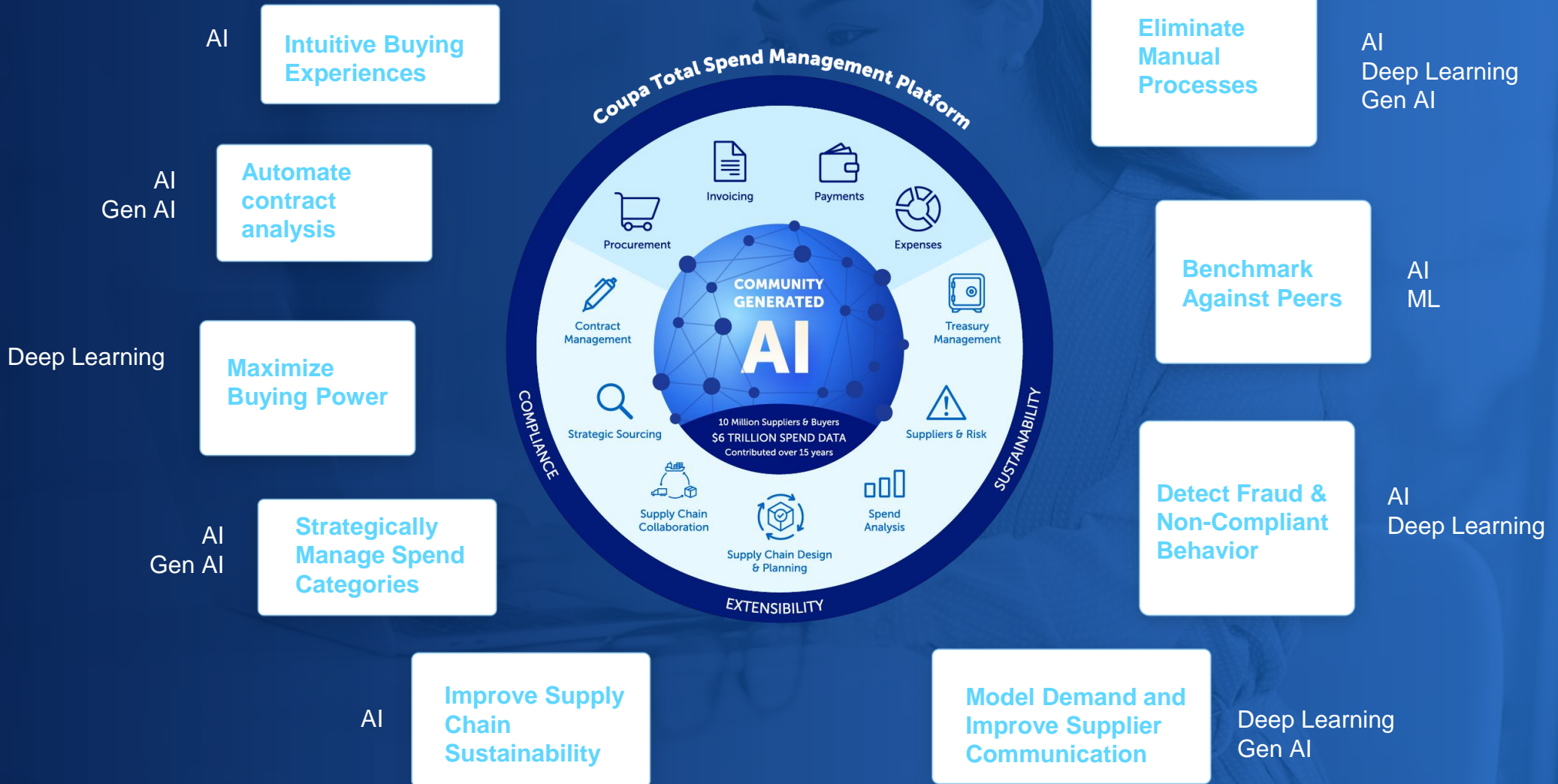
# Coupa Delivers 100+ Purposeful AI Innovations

Created by spend optimization experts, developed with Community Generated Intelligence

AI Guidance and Navigation



Gen AI



# Poll

What do you see as the biggest potential benefit of AI in spend management (select all that apply)

- AP automation
- Procurement
- Third-Party Risk Management
- Regulatory Compliance
- Contract Management
- Direct Spend Management
- Cash and Liquidity Management
- Strategic Sourcing

# Poll Response Placeholder



# Collaboratively applying AI

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How AI is helping Finance and Procurement



# AI-powered Dashboard Generation

Coupa Spend Analysis provides a single lens for all your business spend.

Use AI-powered insights to benchmark performance and get suggestions on how to get to the next level.



## Spend Guard Dashboard

Discuss

Insights powered by Community.ai



451M USD

Spend Monitored since July 2021  
3.6M total transactions monitored



50M USD

Your Savings since July 2021  
Community members have saved an average of 726k USD (over last 12 months) with Spend Guard

### Alerts Summary

Last 12 months



By Document Type



By Supplier



By Employee



By Alert Type

Expenses

0.6M USD  
Spend At Risk

Requisitions

0.6M USD  
Spend At Risk

Orders

0.6M USD  
Spend At Risk

Invoice

200k USD  
Spend At Risk

Sourcing

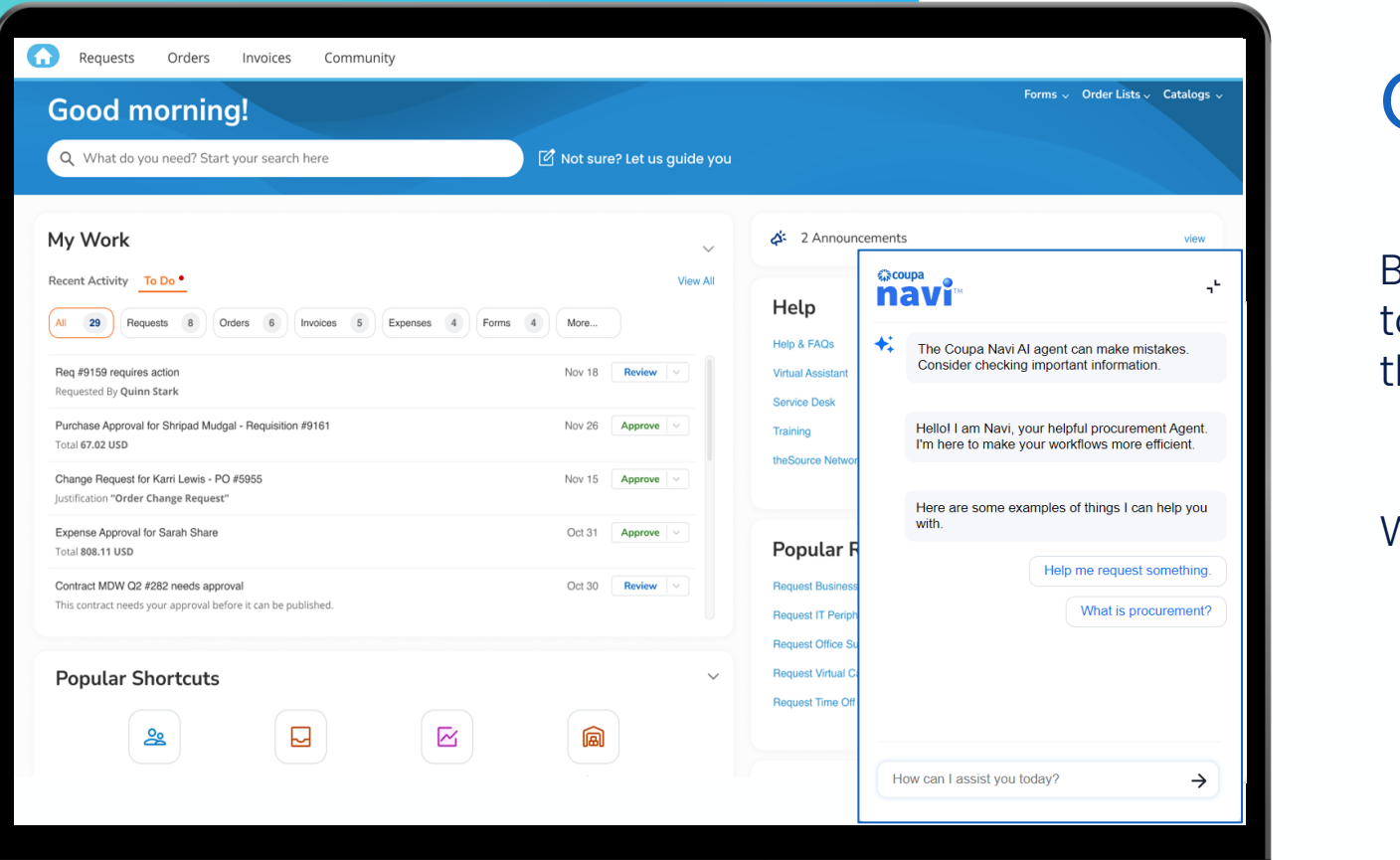
500k USD  
Spend At Risk

Timesheet

2.0M USD  
Spend At Risk

# SpendGuard

Coupa uses AI to analyze business transactions, identify patterns and deviations, and flag any suspicious activity before it becomes a problem. This helps detect potential fraud proactively.



# Coupa Navi™ AI Agent

Boost procurement productivity, empowering users to complete tasks faster by guiding them through the workflows they use the most

With Coupa Navi, your team can:

- Find and approve documents faster
- Accelerate request submissions
- Accelerate reporting
- Get instant answers to S2P questions

# Expanded visibility and collaboration

How AI is helping Finance and Procurement

# Beyond Cost: Spend insights drive durable growth

How AI is helping Finance and Procurement



COMMUNITY  
GENERATED

AI

## The best data creates the best AI.

Coupa community-generated AI derived from a data reservoir comprising \$6T of transactional spend analytics built over 15 years through 10M+ suppliers and buyers





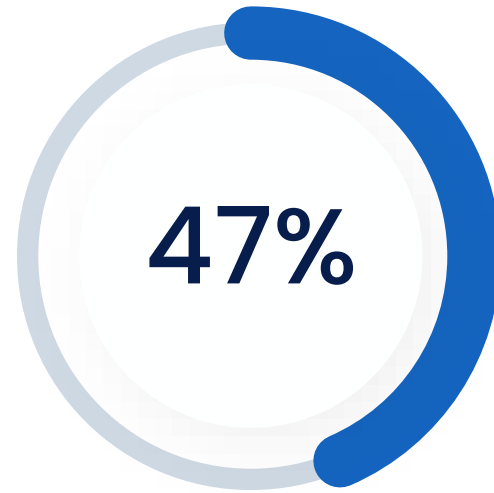
## How \$6T of spend data adds substance to AI

- Vast rich data spanning all aspects of spend management, [uncovers insights a narrow-focused solution would miss](#)
- AI models that learn complexities unique to spend, [providing more relevant predictions](#)
- Collective Intelligence provides [real-world training](#) to for the highest performing AI models

[Learn More](#)

[AI substance vs. hype  
Buyers Guide](#)

# Companies investing in AI: Expand margins, drive durable growth



Run at lower cost



Less time on transactional activity

# Poll

How soon do you expect your organization to implement or expand AI capabilities in spend management?

- Already implemented
- Within the next year
- In 1-2 years
- In 3-5 years
- No plans at this time

# Poll Response Placeholder



# What's next?

Financial processes to enhance with AI & automation



# Questions and Answers



**Nicole Dietz**  
Global Controller



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VP, Procurement



**Jeff Stangle**  
Product Marketing Director



# Thank you!

Coupa

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